



Press release

Sympany is paying back more than CHF 33 million to policyholders

After Sympany repaid CHF 23.3 million to policyholders with a supplementary hospital insurance policy back in May, surpluses will now be paid out in basic insurance: In October, around 63,000 customers will receive a total of CHF 9.8 million back. The reason for this refund is that the cost of medical treatment over the past year was much lower than expected in ten cantons.

Basel, 29 September 2021 – Surpluses are unused premiums. As a fair insurer, Sympany is committed to repaying this money to policyholders. The Federal Office of Public Health recently approved the corresponding application for repayments in basic insurance. The money will be paid out in October.

Surplus payments in ten cantons and all legal entities

Some 63,000 Sympany policyholders in ten cantons will benefit from the surplus payment for basic insurance. Depending on the canton and the Sympany insurance company, the repayment amounts to between CHF 80 and CHF 500 per person.

Repayments totalling CHF 33.1 million

Back in May, Sympany policyholders with supplementary hospital insurance policies received surpluses of CHF 23.3 million. All in all, around 180,000 customers will have received refunds amounting to CHF 33.1 million this year.

“As far as Sympany is concerned, the policyholders are entitled to this money. As a fair insurer, we have been giving back unused premiums to our customers for years,” says CEO Michael Willer.

Such repayments are only possible because the company is on a very solid footing. Sympany is still one of the few health insurance companies that pays back money.

Facts and figures about Sympany’s 2021 surplus payment from basic insurance

Insurance company	Cantons	Amount per person
Vivao Sympany AG	AG, BL, BS, FR, NW, ZG	CHF 90 to 200
Moove Sympany AG	BS, VD	CHF 90 to 500
Kolping Krankenkasse AG	GR, LU, SH	CHF 80 to 230

www.sympany.ch/surpluses