



Press release

## Sympany is paying CHF 23 million back to its policyholders

**Due to the coronavirus, hospitals were unable to perform many planned operations last year. This led to a significant drop in the costs of supplementary hospital insurance. Health insurance provider Sympany is therefore paying back surpluses to its customers with various supplementary hospital insurance policies, amounting to a total of CHF 23 million.**

*Basel, 5 May 2021* – 2020 was the year the coronavirus hit, making it a difficult time for many premium payers. Yet the coronavirus pandemic had another effect too: the temporary suspension of planned operations during the first lockdown in 2020 meant that the costs of supplementary hospital insurance policies were lower than anticipated, resulting in a historically high surplus.

### **Over 150,000 beneficiaries**

“As far as Sympany is concerned, the policyholders are entitled to this money, and, as a fair insurance provider, Sympany will be refunding over CHF 23 million to customers with various supplementary hospital insurance policies at the end of May 2021”, explains CEO Michael Willer. In total, more than 150,000 customers will benefit from these repayments. The amounts vary according to the insurance product and the premium paid.

### **More information**

[www.sympany.ch/surpluses](http://www.sympany.ch/surpluses)